Mississippi Valley Division 2012 Flood Preparedness Reference Guide 30 March 2012

Purpose of this Document:

This document describes the results of the MVD Regional 2012 Flood Season Preparedness
effort and explains how to access the tools and products recently completed to improve
communication and understanding of current Mississippi River system risks.

Purpose of Preparedness Effort:

 The preparedness effort was implemented to complete priority activities prior to the next flood season (30 March 2012) to manage and mitigate risks caused by 2011 flood damages to the Mississippi River and Tributaries (MR&T) Project and other Mississippi River Flood Risk Reduction Projects. This regional effort identified key risks within the MR&T, how risks are being addressed, and effectively communicates this information to partners and stakeholders.

Background:

- USACE HQ supported Mississippi Valley Division in moving forward with regional flood season preparedness due to the damaged state of the system and elevated risk to life safety
- IRTF and other emergency management partners clearly expressed support for this effort
- This initiative builds on prior work done through the MR&T Damage Assessment Reports, the prior System Performance Evaluation, and District preparedness efforts already underway
- The preparedness effort was advanced as a coordinated system approach focused on three key aspects of flood season preparedness including Risk Identification, Risk Management, and Risk Communication

RISK IDENTIFICATION

(Attachment A: Risk Identification Products)

- Preparedness efforts focusing on risk identification were implemented to clearly identify and communicate the elevated risks caused by 2011 flood damages to the system. These efforts produced regionally consistent tools and products that effectively convey Risk (including both probability and consequence of failure).
- Products and Tools:

Information Papers

- Risk Information Papers provide details on risks and potential consequences at damaged system locations.
- Product Access: These regionally consistent documents can be accessed through CorpsMap at the following link (see CorpsMap Brochure as well): http://www.mvr.usace.army.mil/PublicAffairsOffice/FRMP/floodseason.htm

Sub-System Risk Documents

 Sub-system Risk Documents provide details on elevated risks associated with a levee sub-system. The 3-4 page standardized documents include a map, table and text discussing and comparing risks of all damaged locations within the sub-system. These documents were prepared for the following locations:

Memphis District

- 1. Mississippi & Ohio River Levee at Cairo and Vicinity
- 2. Combined Levees from Near Cape Girardeau, MO to Marianna, AR
- 3. Hickman, KY Obion Levee
- 4. Birds Point New Madrid Floodway Levee System

Vicksburg District

- 5. AR-LA Mississippi River Levee System
- 6. East Bank Mississippi River Levee and the Yazoo Backwater West Levee

New Orleans District

- 7. Mississippi River East Bank Levee System
- 8. St. Bernard Polder Levee System
- 9. Belle Chasse Polder Levee System
- 10. Mississippi River West Bank Above Old River Levee System
- 11. Wax Lake West Levee System
- 12. Mississippi River West Bank Below Morganza Levee System
- 13. Westwego/Harvey/Algiers Levee System
- o **Product Access:** The sub-system documents and supporting risk information can be requested through the appropriate USACE District.

Inundation Maps

- Regionally standardized inundation maps displaying potential timing, depth, and consequence of inundation were prepared for eight high risk areas in the Mississippi River Valley including:
 - St. Paul District
 - 1. Souris River
 - St. Louis District
 - 2. Len Small
 - 3. Cairo

Memphis District

- 4. Fulton County
- Vicksburg District
- 5. Francis
- 6. Wilson Point
- 7. Winterville
- 8. Tara
- o A regional team is also poised to quickly prepare these standardized maps as needed.
- Product Access: A standardized regional method of distributing this information is currently under development, however, hard copy maps and other supporting inundation information are available by request through the appropriate USACE District.

RISK MANAGEMENT

(Attachment B: Risk Management Products)

- Preparedness efforts focused on risk management were implemented to develop and share information about how system risks were being addressed (e.g., through construction efforts) and what risks remain.
- Products and Tools:

Risk Management Information Papers

- o Flood Risk Management Information Papers describe how risks at damaged locations are being addresses through construction, interim measures, and flood fight preparation. The information paper is formatted into one easy to digest page describing the status of risk management efforts prior to this upcoming flood season. It also identifies mobilization activation stages and has a link to the NWS site for current stage forecasts.
- o **Product Access:** These regionally consistent documents were developed for 45 highrisk locations and can be accessed through CorpsMap at the following link (see

CorpsMap Brochure as well):

http://www.mvr.usace.army.mil/PublicAffairsOffice/FRMP/floodseason.htm

Flood Season Preparedness and Emergency Response Summary Report

- This document has been developed to capture in general terms, the efforts USACE has undertaken to manage and mitigate risks associated with the flood of 2011 and in preparation for the next flood event. It is intended to be used as a tool and in conjunction with other products produced under Operation Watershed Recovery (OW-R) in an effort to communicate both internally and externally the risks which remain to the public in the wake of the 2011 flood event.
- The document includes discussion of the 2011 flood, damages and immediate needs, recovery needs, interim plans for reservoir/floodway operations, and development of a regional risk communication plan and products.
- Product Access: This document will be distributed to IRTF partners for review on 29
 March and will be served through the MVD Flood Season Preparedness website after it becomes final:
 - http://www.mvr.usace.armv.mil/PublicAffairsOffice/FRMP/floodseason.htm

RISK COMMUNICATION

(Attachment C: Risk Communication Products)

- Preparedness efforts focused on improving risk communication were implemented to better prepare USACE and our partners for the upcoming flood season. Feedback from our partners and lessons learned from the 2011 flood event provided the team with ways to improve risk communication processes and products
- Products and Tools:

Flood Season Preparedness Workshop

- A workshop was developed as part of this effort to advance regional communication and coordination of flood season preparedness between MVD, six Mississippi Valley Districts, Federal and State partners.
- o The workshop was broken into two primary sections which focused on:
 - 1. Mississippi Valley Regional Risk Overview risk identification, management, and communication showcasing publically available regional tools, e.g., CorpsMap
 - 2. District Case Studies District overviews and specific examples of flood season preparedness for high risk areas in the system, showcasing best practices and lessons learned from the 2011 flood event
- The workshop was well attended with over 80 participants and the net result was improved situational awareness and partners more fully understanding the current elevated risks on the system and how they can more effectively work with the Corps and public in addressing those risks.

- Product Access: Workshop materials are available at the MVD Flood Season Preparedness website:
 - http://www.mvr.usace.army.mil/PublicAffairsOffice/FRMP/floodseason.htm

CorpsMap

- CorpsMap is being used to regionally serve several products through this preparedness effort in a GIS format that allows public users to quickly locate risk information via map queries.
- Product Access: The public CorpsMap site can be accessed at the following location (see CorpsMap Brochure as well): http://www.mvr.usace.army.mil/PublicAffairsOffice/FRMP/floodseason.htm

Flood Seasons Preparedness Website

- An MVD Flood Season Preparedness website and brochures were developed to improve communication of regional risk communication products, tools and programs.
- Product Access: The website can be accessed at the following link:
 http://www.mvr.usace.army.mil/PublicAffairsOffice/FRMP/floodseason.htm

Flood Season Preparedness Risk Communication Plan

- A communication plan was developed to provide structure and guidance on how to best communicate system risks brought about by 2011 flood damages. This document focuses on effective internal and external communication processes with partners, stakeholders, and the public.
- The plan includes a clearly laid out communication strategy and public affairs guidance for consistent risk communication across the region.
- O Product Access: The communication plan is being distributed as part of the Flood Season Preparedness and Emergency Response Summary Report. This document will be distributed to IRTF partners for review on 29 March and will be served through the MVD Flood Season Preparedness website after it becomes final: http://www.mvr.usace.army.mil/PublicAffairsOffice/FRMP/floodseason.htm

Attachment A

Risk Identification Products

RISK IDENTIFICATION: Risk Information Papers provide details on risks and potential consequences at damaged system locations. These regionally consistent documents are served and quickly accessible through the public CorpsMap site.

Last Update: 31 August 2011



Information Paper Buck Chute

OPERATION WATERSHED RECOVERY - CRITICAL REPAIR SITES

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OVERVIEW

DISTRICT: Vicksburg District TYPE: Boils and Seepage RM: RM 459.6 (110+00 BEL)

FRAGO CLASS: 1 – High Potential for Loss of Life RISK: 3,996 residents, \$188.5M infrastructure REPAIR: Berm, 30 Relief Wells, and 12 Horiz. drains

EST. REPAIR COST: \$2,640,000

Damage Assessment

In early 2010, MVK was notified of multiple boils in the project area. In early summer of 2010, the boils were sandbagged as River Levels reached flood stage and the flow of the boils increased. In February, 2011, when conditions in the project area were dry, two of the largest boils were pumped, revealing voids at boil sources as wide as 20 ft and as deep as 10 ft. The voids revealed no obvious "pipes" that continued downward or laterally from the void bottom. As River levels continued to rise and approach flood stages in March 2011, the boil area voids were backfilled with sand material, covered with a nonwoven filter fabric, and either sandbagged or earthen dams were constructed around them. In May 2011, an emergency berm was constructed over the area which encompassed the worst known boil areas. The top of the berm was constructed to approximate elevation 85.0 ft. Because of the high exit gradients for the predicted flood stages for the known boil areas, and the consequences of failure at this location, it was decided to flood the entire project site by raising water levels in Eagle Lake to approximate elevation 90.0 ft through the use of Muddy Bayou Control Structure. In order to reduce the risk of failure without raising water levels in Eagle Lake, remediation is recommended prior to the next high water season.

Risk and Consequence

If the East Bank Mississippi River Levee System were to fail at the Buck Chute site, the population at risk would be 3,996. The value of the non-residential structures is \$31,141,000, and the value of the 1,436 residential structures is \$157,396,000.



Figure 1. Aerial view of Buck Chute during 2011flood fight. Critical Repairs

The reset recommendation for this site includes a 1700 ft reach of earthen berm 200 to 240 ft wide and relief wells from Station 106+50 to 123+50. A 400 ft section of the berm includes a drainage and collection feature, including horizontal drains and a pervious sand layer. The item includes 30 relief wells and 12 horizontal drains. In-place berm volumes will be approximately 13,600 cubic yards of sand for the drainage feature and 150,000 cubic yards for the remaining berm.

Special Considerations

The site is covered under the 1998 MRL SEIS, as item 458-L, and covers multiple work items. The SEIS does not cover planned relief wells for this site; however, an EA was prepared to cover these wells and a FONSI signed. Coordination under Section 9 of the Endangered Species Act has been completed. The 404 water quality permit for the project has been obtained, and all project impacts have been mitigated for, as this site is part of the existing MRL mitigation program. This segment of EBMRL is not currently certified, but this fix, along with other work MVK currently has planned in the area, will allow certification of the levee system. The Board of Mississippi Levee Commissioners has acquired the necessary ROW for the project.

Schedule

Bids solicited - 10 Aug 2011 Contract Awarded - 30 Aug 2011 Anticipated contract duration 120 days. Scheduled completion in January 2012.

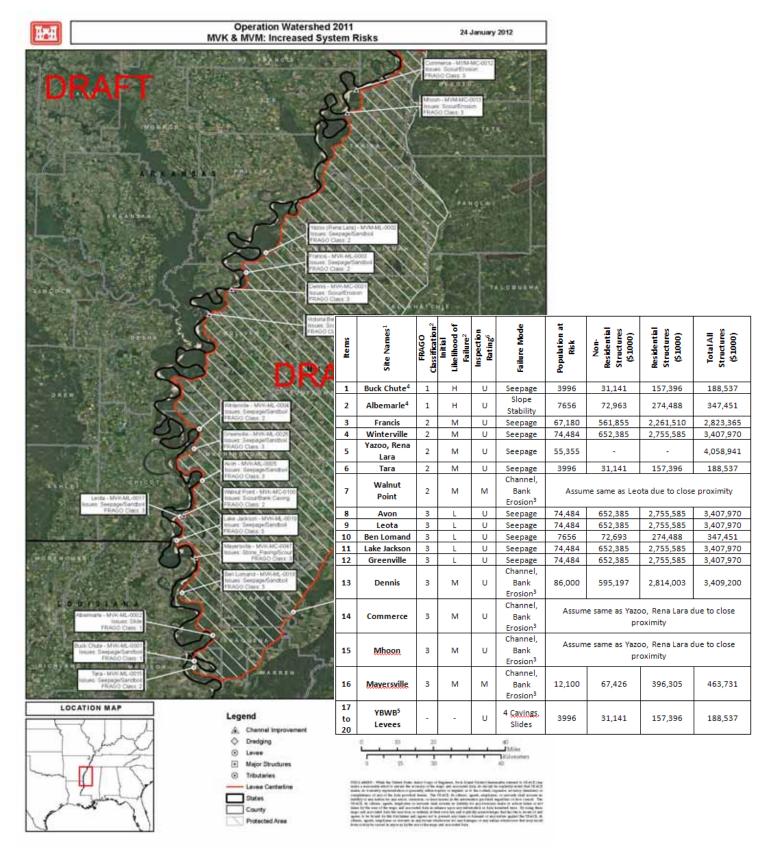
Acquisition Strategy

Unrestricted competitive bid awarded 30 Aug 2011 to Phylway Construction, LLC for \$3,100,225.00. This site was combined with No. 8 site, Albermarle.

PRE-DECISIONAL

FOUO

RISK IDENTIFICATION: The **Sub-system Risk Document** provides details on the elevated risks associated with a levee sub-system. The 3-4 page document includes a map, table and text discussing and comparing risks of all damaged locations in the sub-system.



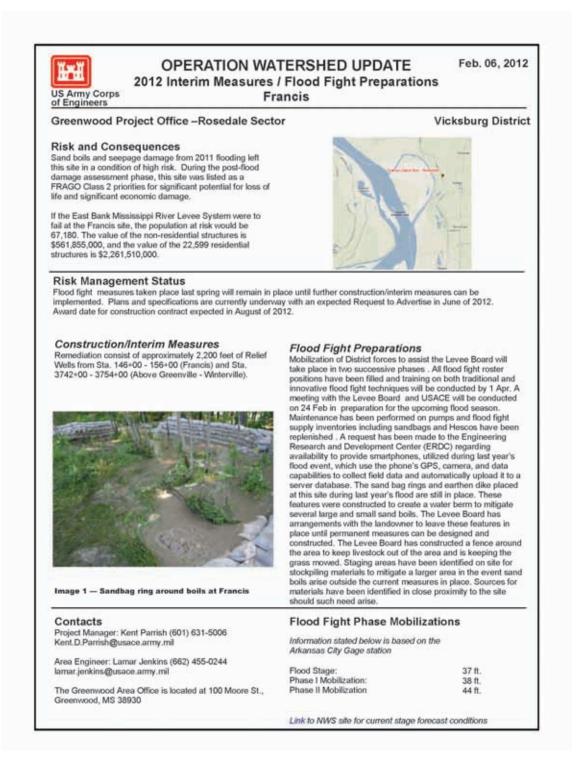
RISK IDENTIFICATION: Regionally standardized **Inundation Maps** display potential timing, depth, consequences of inundation. These maps were prepared for eight high risk areas within the valley this Spring. A regional team is also poised to quickly prepare these standardized maps as needed. A standardized regional method of distributing this information is currently under development.

A graphic example of the inundation map could not be displayed in this document due to current guidance on distribution of this type of sensitive information. How to obtain hard copies of the inundation maps and supporting information is discussed in the beginning of this document.

Attachment B

Risk Management Products

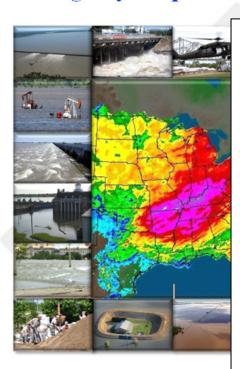
RISK MANAGEMENT: Flood Risk Management Information Papers describe how risks at damaged locations are being addresses through construction, interim measures, and flood fight preparation. It is formatted into one easy to digest page describing the status of risk management efforts prior to the upcoming flood season. The document will also identify mobilization activation stages and have a link to the NWS site for current stage forecasts. These documents are currently accessible through CorpsMap.



RISK MANAGEMENT: A Flood Season Preparedness and Emergency Response Summary Report was developed to provide a regional summary of how the elevated 2012 Mississippi River system risks are being addressed through construction, interim measures, flood fight activity, or modified operations. It includes explanation of priority activities which are underway in an effort to manage and mitigate risks caused by 2011 flood damages to the Mississippi River and Tributaries (MR&T) Project and other Flood Risk Reduction Projects prior to the next flood season (30 March 2012).

OPERATION WATERSHED - RECOVERY

2012 Flood Season Preparedness and **Emergency Response Summary**



March 2012

2012 Flood Season Preparedness and **Emergency Response Summary**

Table of Contents

- 1. SECTION I INTENT & PURPOSE
- SECTION II 2011 FLOOD
 - GENERAL OVERVIEW A. INTRODUCTION
 - B. METEOROLOGICAL EVENTS
 - 2011 EMERGENCY RESPONSE
 - OVERVIEW
 - B. KEY DECISIONS & EMERGENCY ACTIONS/ REPAIRS REQUIRED DURING FLOOD
- SECTION III DAMAGES & IMMEDIATE NEEDS (Self funded projects)
 3.1 GENERAL APPROACH/ CRITIRIA/ FACTORS CONSIDERED / DATA USED
 - PHYSICAL COMPONENTS/FEATURES A. MR&T SYSTEM
 - MRL Items
 - CI Items
 - Dredging Items
 - Structures
 - NON-MR&T SYSTEM MEASURES
 - PL 84-99
- SECTION IV RECOVERY NEEDS (Critical projects)
- GENERAL APPROACH/CRITIRIA/FACTORS CONSIDERED / DATA USED
- PHYSICAL COMPONENTS/FEATURES
 - A. MR&T SYSTEM i. MRL Items ii. CI Items
 - Dredging Items Structures
 - B. NON-MR&T SYSTEM MEASURES
- 5. SECTION V RECOVERY NEEDS (Non-Critical projects)
 - GENERAL APPROACH/ CRITIRIA/ FACTORS CONSIDERED / DATA USED
 - PHYSICAL COMPONENTS/FEATURES
 - A. O&M Items

 - B. Cl Items C. Dredging Items
 - D. Structures
- SECTION VI RESERVOIRS AND FLOODWAYS
 - GENERAL OVERVIEW
 A. RESERVOIRS
 B. FLOODWAYS
- 7. SECTION VII RISK COMMUNICATION PLAN AND PRODUCTS
 - GENERAL OVERVIEW
 - COMMUNICATION TOOLS AND PRODUCTS

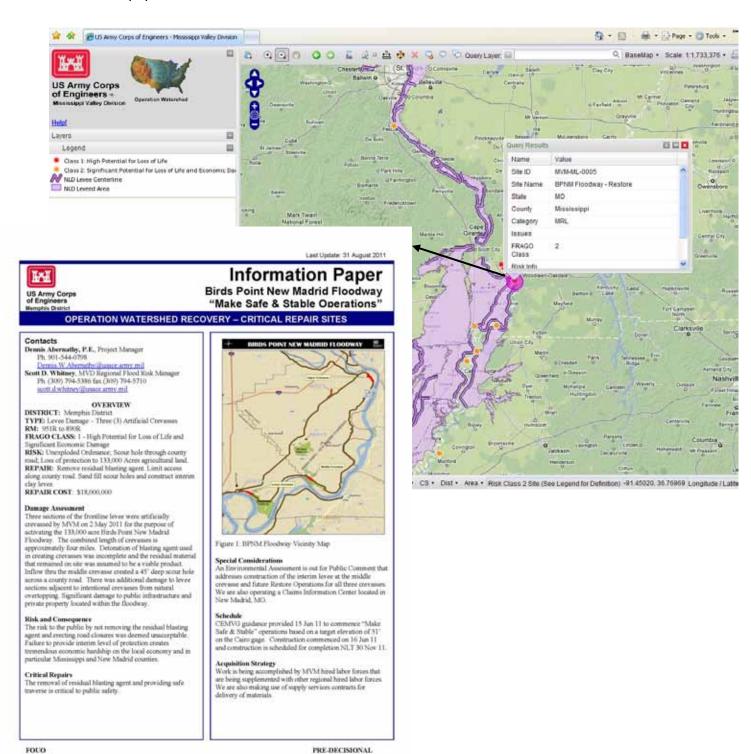
Attachment C

Risk Communication Products

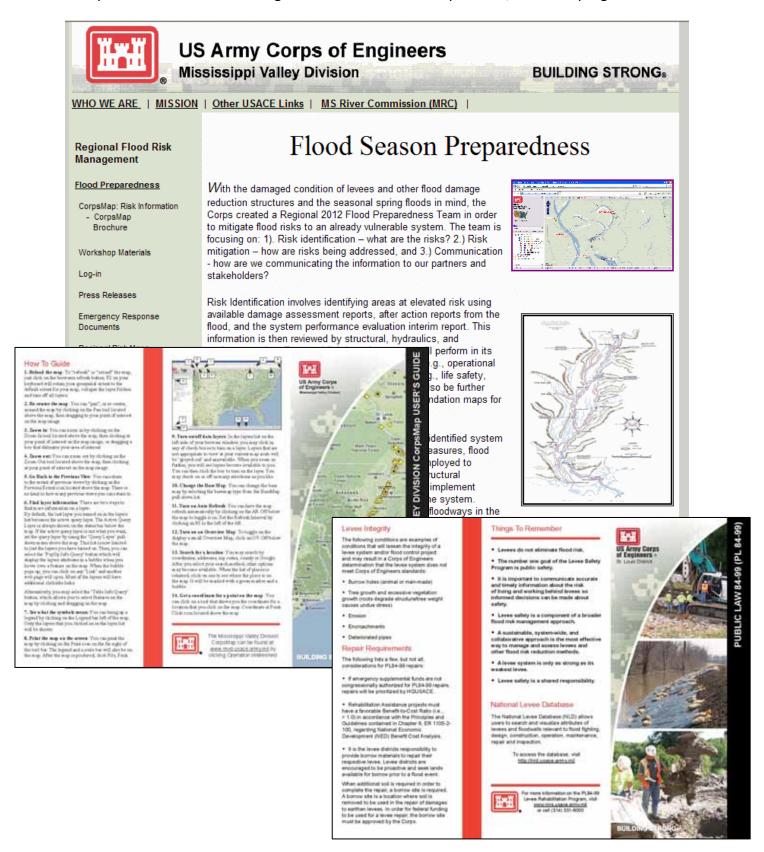
RISK COMMUNICATION: A Regional Flood Season Preparedness Workshop was developed as part of this effort to advance regional communication and coordination of flood season preparedness between MVD, six Mississippi Valley Districts, Federal and State partners.



RISK COMMUNICATION: CorpsMap provides stakeholder and public access to regionally standardized risk maps and documents including risk information and risk management information papers.



RISK COMMUNICATION: A **Flood Season Preparedness Website** and **Brochures** were developed to improve communication of regional risk communication products, tools and programs.



RISK COMMUNICATION: A Flood Season Preparedness Risk Communication Plan was developed to provide structure and guidance on how to best communicate system risks brought about by 2011 flood damages. This document focuses on effective internal and external communication processes with partners, stakeholders, and the public.

Flood Season Preparedness Draft Risk Communication Plan

Purpose

The plan provides a structure and guidance to discuss internally and with partners, stakeholders, and the public the damages caused by the 2011 monumental flooding of the Mississippi River Valley, and the associated risks to the watershed. Taking into account the vulnerable condition of the MR&T project and projected National Weather Service Spring forecast, the Corps mobilized a Regional 2012 Flood Preparedness Team in mid December to develop plans to manage, mitigate and communicate flood risks throughout the MR&T system. This regional effort will identify key risks within the MR&T, ways to minimize risk, and effectively communicate this information to partners, stakeholders and the public. This internal document will communicate the strength, safety, and reliability of the MR&T project and the coordinated flood fighting efforts among the Corps, its stakeholders, the media, and the public. The public will be given the opportunity to view and understand our efforts prior to and during the upcoming flood season through the use of regional tools and products.

There are three major parts (1) the introduction, which includes principles of open and transparent communication, goals and objectives, background, target audience and timeline, (2) Communication Strategy which identifies tools, methods, resources and protocols for communicating and (3) the public affairs guidance which includes the key messages, suggested public affairs package for release, follow up activities, and appendices with sample materials.

PART I: INTRODUCTION

During this historic flood event, the MR&T system has been operating as it was designed, and the existing water control plan has worked to protect the lives and livelihoods of millions of people. Due to the success operation of the Mississippi River & Tributaries project, flood damages prevented are currently estimated at more than \$110 billion. Without the proper operation of the MR&T system, more lives and property would have been put at risk. Without repairing this system before the next high water event, it may not be able to prevent the tens of billions of dollars in damages as it's doing right now. As is, another record flood in this system might cause a natural and economic disaster.

PRINCIPLES OF OPEN AND TRANSPARENT COMMUNICATION:

- a. Empathetic to impacts
- b. Consistent regionally, locally tailored and delivered
- Focus on life safety, risk, actions, and path forward (shared solutions)
- d. Focus on effective discussion/communication of damages and associated risks

GOALS & OBJECTIVES:

- Start the discussion with sponsors, stakeholders and the public about risks associated with the system and the shared responsibility for risk management;
- Improve understanding of risk;